

Tuesday 24 January 2023

OIA IRO-350

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request for letters sent to residents at 147 Stokes Valley Road

Thank you for your official information request dated Friday 20 January 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 and determined that we are able to grant your request in full.

The information you have requested is enclosed in our email to you.

Please note that both letters, sent to 2/147 and 3/147 Stokes Valley Road, were identical but addressed to each resident.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

[REDACTED]

Team Lead, Communications and Engagement

For the latest news and updates, follow us on our social channels:

 /wellingtonwater  @wgtwaternz & @wgtwateroutage  @wellington_water

www.wellingtonwater.co.nz

Our water, our future.

19 January 2023

[REDACTED]
3/147 Stokes Valley Road
Stokes Valley, 5019

147 Stokes Valley Road, Stokes Valley - Wastewater lateral renewal

Kia ora [REDACTED]

Wellington Water has been working with the property owners of 1/147 Stokes Valley Road to resolve the wastewater issues at their property.

The problem is that stormwater is overloading the public wastewater main, causing overflows from their gully trap during periods of heavy rain. The cause of the problem was found to be a culmination of several faults within the wider public wastewater network.

When wastewater overflows from the network, it has a detrimental effect on the receiving environment. The Hutt City Council and Wellington Water are committed to reducing wastewater overflows.

Our proposed solution to the wastewater overflows at Flat 1 is for Wellington Water to relay the private wastewater lateral serving all three flats at the property. This will ensure wastewater stays in the public wastewater pipe.

As the private wastewater lateral is jointly owned, we would like to meet with you and discuss how this will affect your property.

If you have any questions, please contact Wellington Water on the details provided below:

[REDACTED] – Planning Engineer
[REDACTED] | [REDACTED]@wellingtonwater.co.nz

[REDACTED] – Customer Resolution Officer
[REDACTED] | [REDACTED]@wellingtonwater.co.nz

We look forward to hearing from you and scheduling a time that suits to discuss our proposed solution.

Yours sincerely,

[REDACTED]
Customer Resolution Officer
Customer Operations Group
Wellington Water

For the latest news and updates, follow us on our social channels:

 /wellingtonwater  @wgtwaternz & @wgtwateroutage  @wellington_water

www.wellingtonwater.co.nz

Our water, our future.