

DISPATCH

RELEASE 8 | JUNE | 2021

CUSTOMER OPERATIONS GROUP

IN THIS RELEASE

- QR Code Knowledge Base
- Group Manager's Message
- Jervois Quay
- Leak Detection kits
- Andy Foster visits overflow
- Removing Manual Traffic Controller
- Congratulations Sen and Leuma
- Bluetooth Locks

QR CODE WATER KNOWLEDGE BASE

In July we will roll out stickers with a QR code, the QR code is intended to be placed on the inside of our vehicles and on clipboards.

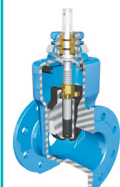
The QR code will eventually give you access to all the information you need, when you need it, at any time.

The QR code will take you to a website which will have the **Living Safely Manual**. This means you can access it any time, even if you don't have your hard copy on hand. You'll simply need to scan the code with your camera on your device - iPhone or iPad etc.

Eventually the goal is to have all our Standard Operating Procedures, Permits and more on this website - really anything that we may need to do our work will be available to you using the QR code.

A SNEAK PEAK AT A LEAK DETECTION KIT

Pictured below is a few snaps of a leak detection kit, these recently arrived and will be in use very soon.



GROUP MANAGER'S MESSAGE

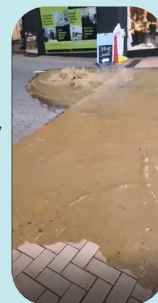
Kia ora koutou,

On 30 June the Government made a further announcement on the water reforms that are proposed. The most interesting thing for us I think was the number of proposed water entities (4 across NZ) and their geographic boundaries. We fall in as part of "Entity C". This includes the districts in the eastern and lower part of the North Island and the districts at the top of the South Island. There will be further announcements this month on next steps. The high level plan is still the same insofar as the new entities being up and operating by 1 July 2024. This is still some way off but momentum around a transition will start to build over the next 12 months. Have a chat with your leaders if you want to know more.

Finally, a big shout out to all of you that helped prepare for, or had to respond to, the wet weather we have had over the last couple of weekends. Stay safe, Kevin

ANDY FOSTER VISTS WASTEWATER OVERFLOW

On the 25th of June, Lambton Quay saw a decent wastewater overflow which the COG responded to. Andy Foster (Wellington City Mayor) pictured right with Ash Hawkes came down for a visit. The team cleaned up the overflow very quickly. Nice work!



A GREAT SUCCESS AT JERVOIS QUAY

On Queens birthday weekend we saw a great success which was the pipe replacement at Jervois Quay. The crews involved did a fantastic job, smashing the replacement out in record time such that lanes were open for public use again on the Monday.

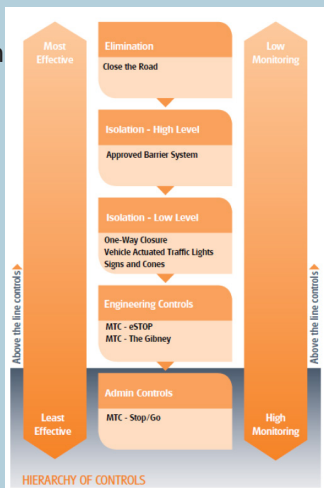
To everyone who was involved in this piece of work, including putting the temporary solution in May while the long term one was decided - thank you for all



DISPATCH

REMOVING MANUAL TRAFFIC CONTROLLER

From 1 July, we and our subbies need to comply with the requirements to remove manual traffic controllers from the line of fire. The guideline can be found in the Fulton Hogan Hub. If you have any questions please talk to your line manager, if you have trouble accessing the FH Hub or have further queries please contact Luke Taylor Luke.Taylor@FultonHogan.com.



CONGRATULATIONS TO SEN AND LEUMA

At the beginning of the June, Sen Chut and partner Taimane welcomed their little boy Taisen Hynx Siao-Chut (right) into the world.



Leuma Wilson and wife Robyn also recently welcomed their little boy Hezron River Wilson (right) into the world.



We wanted to give a huge congratulations to Sen, Leuma, and their families on their gorgeous little bundles of joy!



Paul Winstanley using a bluetooth lock



Pictured left and below is **Jesse Heberley**. Jesse has been part of our COG South Wairarapa crew for 4 months.

Below is Jesse in action, installing a new water meter outside Martinborough Hotel.



BLUETOOTH LOCKS

We have a great innovation to share with you, Paul Winstanley started the journey to find a better option for padlocks quite a few years ago. After exploring many options, Paul connected with Hamish Black from Network Management Group and together, they have found a solution that not only saves costs and time, but is also incredibly convenient and reduces the risk of a security breach.

Highlights:

- The Bluetooth locks are opened using an app on your device - no keys.
- The administrator (e.g. Paul) can give or take away access at any time meaning you don't have to waste time driving back to the depot to pick up keys. The same applies for subbies.
- The app allows us to see where the locks are, who last opened them and the battery life left on the lock.
- We will no longer lose keys to subbies or others who forget to return them, this means we have low risk of a security breach.

Both Wellington Water and the Councils will be using these locks after the test run is completed in June.

