

Member of the Public Injured on Open Manhole

WHAT HAPPENED

- A member of the public injured their knee whilst avoiding falling into an exposed manhole on private property.
- The manhole was left inadvertently open by a contractor without effective fall prevention.
- Had the member of the public fallen into the manhole the injury could have been much worse.

FOLLOW UP

- We have followed up with the member of the public to ensure that they are OK. They are likely to be off work for a period.
- The contractor returned to site re-fit the manhole and begin their investigation.

WHAT WE LEARNED

- **Always** properly secure manhole and access points once work is completed.
- **Always** ensure we have adequate protective measures (screening, barricading, temporary covers) are in place when they are open.

