

During an emergency

The pipes that bring water to your home could be damaged

Listen to the radio or visit WREMO.nz for important information.

Is there water coming out of your taps?

YES

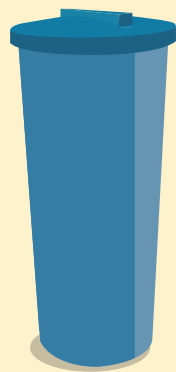
NO

Damaged pipes may have contaminated the water supply. Check to see if a boil water notice has been issued.

If in doubt, only drink:

Boiled water

Stored water



We recommend you have 20 litres of stored water for every person in your household, every day – for at least seven days.



Do you have any stored water? Such as:

- Bottled water
- Water tank
- Undamaged hot water cylinders.

YES

NO

Use this water and continue to visit WREMO.nz for updates.

Is there a chance your stored water is unsafe?

- Bottled water has expired
- You don't know how long it's been stored for.

YES

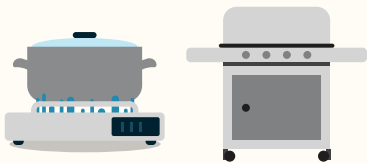
NO

Can you boil your water?

YES

NO

Boil the kettle or jug until it switches off automatically, or bring the water to a rolling boil for one minute, using a pot on the stove, BBQ, campfire, or portable cooker.



Do you have plain unscented household bleach?

NO

YES

Other options for getting water include:

- Neighbours / family / friends
- Purchase bottled water
- Collect and treat rain water
- Go to your Community Emergency Hub
- From Day 8+, check for community water collection points.

Use this water for:

- Drinking
- Food preparation
- Making infant formula
- Cleaning teeth and washing hands.

To treat water to prepare for drinking:

Use 1/2 tsp bleach per 10 litre of water, or add 5 drops bleach to 1 litre of water.

To treat water to prepare for cleaning:

General (dishes) – 1 tsp bleach per 1 litre water or ¼ cup bleach per 10 litres water.

Contaminated surfaces (toilets, illness) – ¼ cup bleach per 1 litre water or 2 cups bleach per 10 litres water.