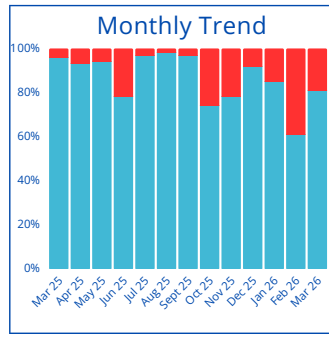
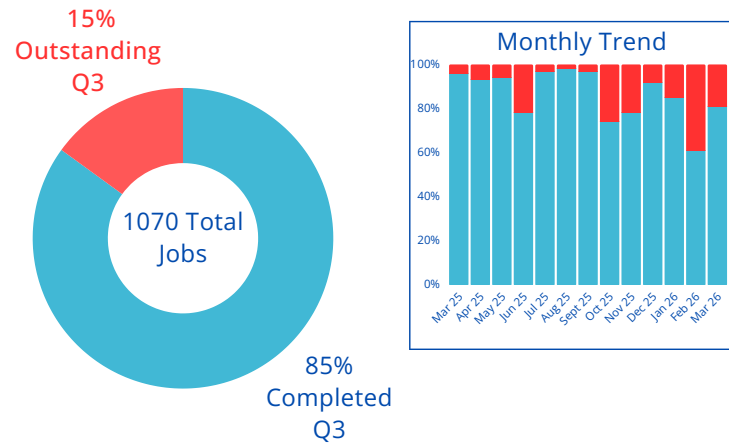


Maintenance Alliance Performance Report - 07/04/2026*

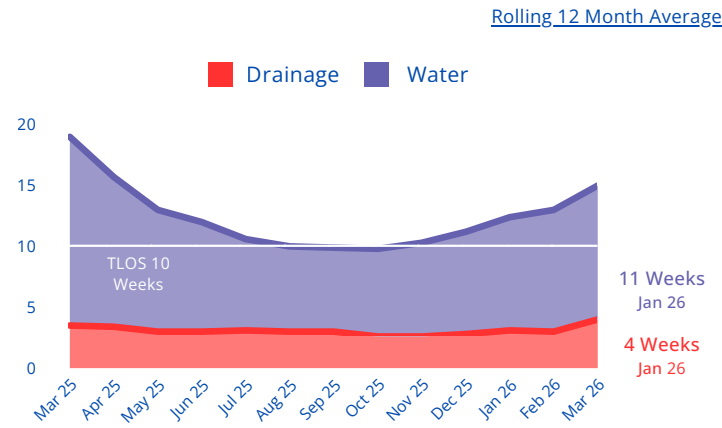
*The data provided is based on the best information available at the end of Q3 reporting period.

Planned Maintenance Completion



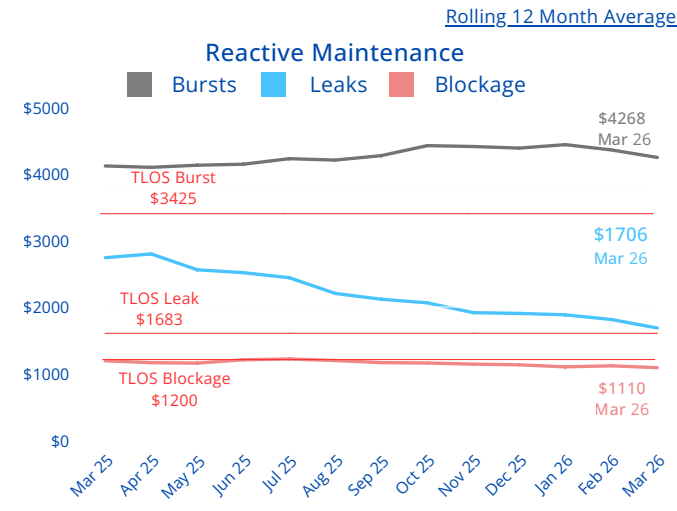
This includes most critical assets including pump stations, hydrants, reservoirs, SW inlets, WW manholes etc.

Reactive Backlog in Weeks

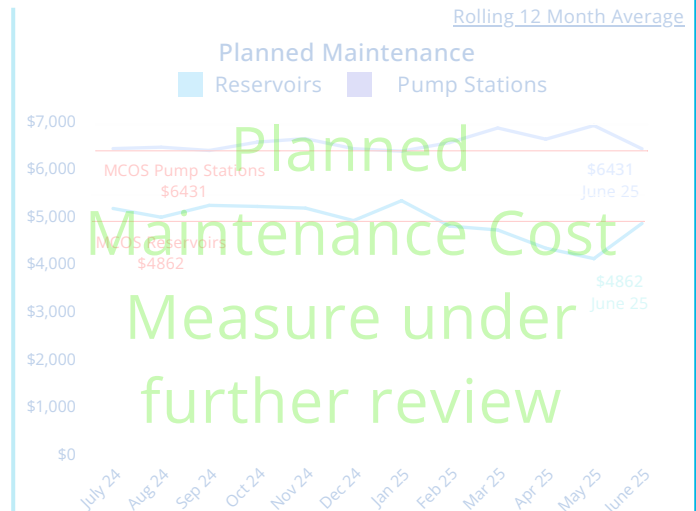


The backlog is calculated based on crew surplus net productive hours per week: 65 hours for Wastewater and 172 hours for Water. The drainage backlog includes only blockages and overflow jobs. As of 31 March 2026, the current backlog is 33 weeks.

Cost of Maintenance



Costs included: most expenses directly related to on-site repairs such as: traffic management, materials, plant, sub-contractor and reinstatement costs.

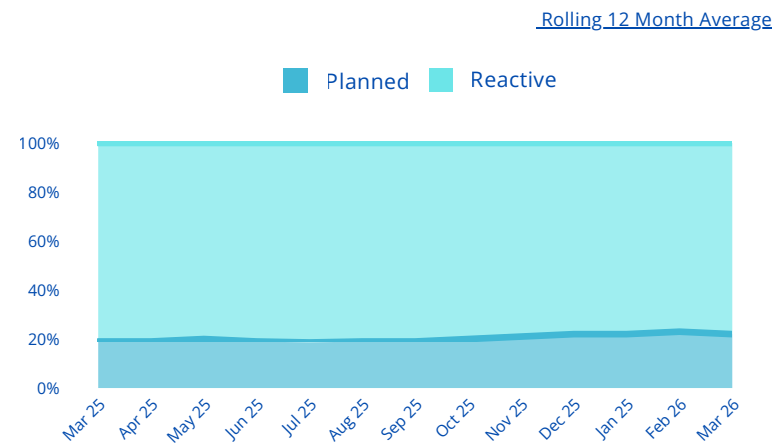


Planned maintenance cost is obtained from Fulton Hogan finance.

\$ Spent on Planned Maintenance vs. Reactive Maintenance (Opex)

Opex	March Rolling	Percentage
Planned \$	\$850,743	22%
Reactive \$	\$3,066,215	78%
Total %	\$3,916,958	100%

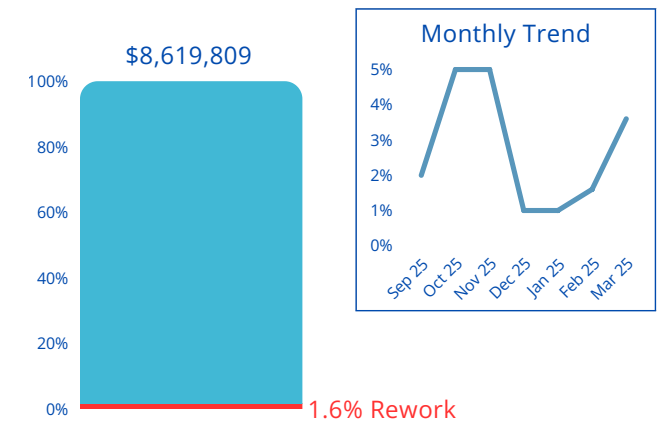
This includes all planned and reactive expenses (Opex) but excludes monitoring, investigations, and Capex costs.



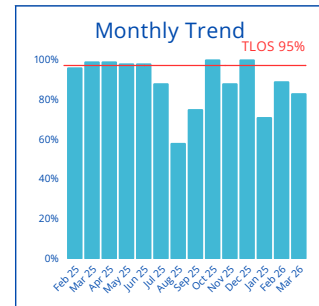
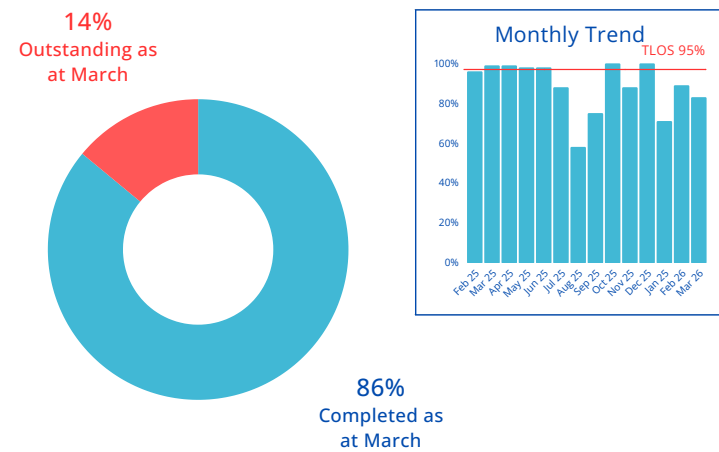
Proportion of Reactive \$ Spend on Rework

Q3 Reactive \$ Spent	\$8,480,417
Rework	\$139,392
Repair	\$8,619,809

The reactive spend comprises all reactive spend expended on network unplanned maintenance. 1.6% of the reactive expenditure has been spent on rework so far in Q3 (Ending March 2026).

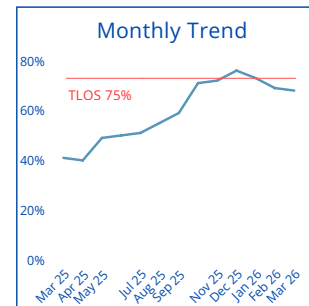
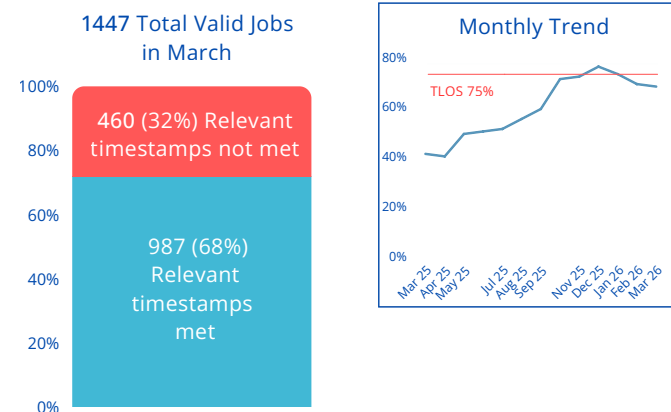


% Desktop Audits Completed



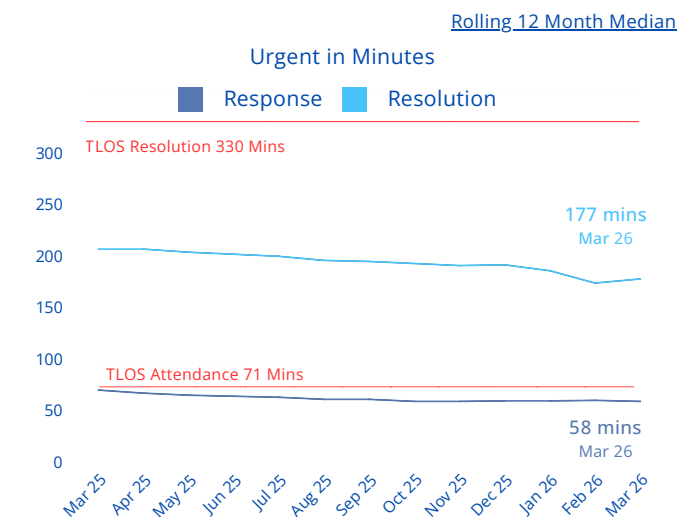
This measure provides Wellington Water with assurance regarding the quality of the work order information and, therefore, the quality of the data within Maximo.

% Timestamp Completion within 500m of Job

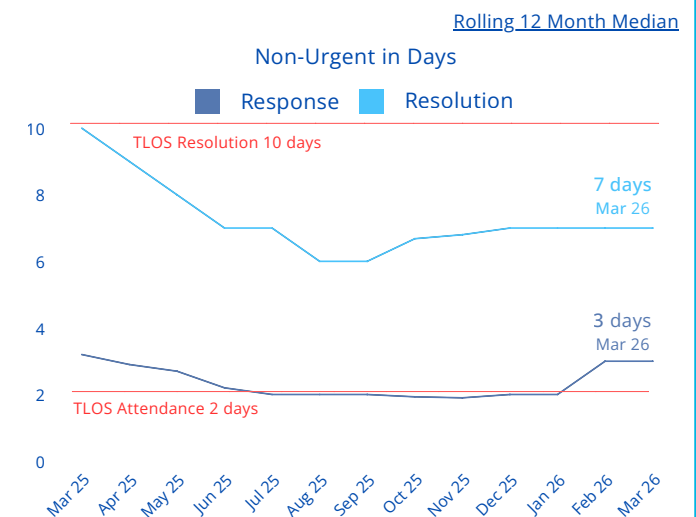


Breakdown of timestamp completion within 500m	Pass	Fail
On-site timestamp	79%	21%
Resolved timestamp (if applicable)	85%	15%
Job Complete timestamp	81%	19%

DIA Median Response & Resolution Times



This is the median response & resolution times across all councils for Urgent jobs.



This is the median response & resolution times across all councils for Non-Urgent jobs.