# **ADDRESSING LEAKS - PROGRESS UPDATE 8/05/2024\***

\*The data provided is based on the best information available at the time of the assessment.



**238** leaks fixed last week  $\triangle$  53

922 leaks fixed in April

- 31 Urgent
- 75 High
- 676 Medium
- 140 Low

**7,551** leaks fixed this financial year (from 01/07/23). Last financial year 8,042 leaks were fixed.



## Leaks fixed by council

#### Last week:

- **81** HCC ▲ 35
- **18** PCC ▼ 11
- **5** SWDC **\( \)** 1
- **34** UHCC **\( \)** 16
- **100** WCC **\( \)** 12

#### In April:

- **288** HCC ▲ 12
- **109** PCC ▲8
- **28** SWDC ▼ 2
- **92** UHCC ▼12
- **405** WCC **^** 71

-- indicates no change



## **Leaks fixed since 1 July 2023**

- 2,475 HCC
- **815** PCC
- 289 SWDC
- **927** UHCC
- **3,043** WCC



## Leaks detected

150 new leaks detected by WWL

28 are on private properties\*
56% of the network surveyed by WWL\*\*

**1,399km** surveyed since 1 July, 2023 \*\*\*

- \* Number of new leaks detected will be updated monthly
- \* \* Percentage and kms of the network surveyed will be updated weekly



## **Open Confirmed Leaks**

**2,319** open confirmed leaks (leaks that have been assessed). **250** open unconfirmed leaks.

- **526** HCC ▼ 32
- **173** PCC ▲ 16
- **77** SWDC **1**
- **215** UHCC ▼ 29
- **1,328** WCC **y** 50

**47.5%** of leaks reported by the public in April were duplicates.



#### **Comms last week**

#### Social media

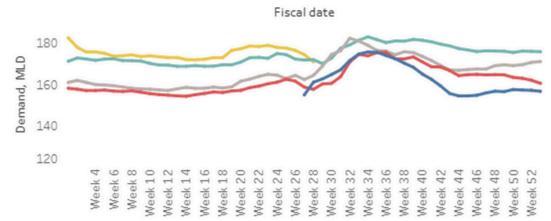
- Water restriction Level 1 South Wairarapa
- Project update: Whakawhirinaki Silverstream
   Water Bridge and Shared Path
- Monthly network overflows
- Wellington Water by the numbers
- Water word: Riprap
- Fix-it Friday: Leak fix in Breaker Bay



#### Water use



Financial Year 23/24, 22/23, 21/22, 20/21 and 19/20 4 Week Moving Average



The 4-week water use average currently sits at 174 million litres per day. The yellow line represents this financial year, 2023/24.

### How we prioritise leaks

# 1.

#### 1. Urgent priority

- Loss of water supply / service or significant burst
- Immediate risk to public safety
- High risk of damage to property

## 2. High priority

- Greater than 10 litres of water per minute being lost
- High risk to public safety
- Noticeable loss of water pressure
- High risk to buildings or road or likely significant structure risk

## 3. Medium priority

- Between 4-10 litres of water per minute being lost
- No risk to public safety
- No loss of water pressure
- No risk to property

#### 4. Low priority

- Less than 4 litres of water per minute being lost
- No risk to public safety
- No loss of water pressure
- No risk to property

We must prioritise where our crews go to make the best use of our resources and focus on fixing the biggest leaks that have the most impact on water supply. Many of which are underground and not easy to spot.

The leaks that meet the criteria for 'urgent priority' leaks jump to the top of the list and are dealt with first. This means that small 'low priority' leaks such as a leaking toby will be deferred for attention later, when resources allow.