

Regional Wastewater Services MEETING MINUTES

Date:	22 March 2023
Subject:	Customer Liaison Group meeting – Moa Point Wastewater Treatment Plant
Time:	17:30 pm
Location:	Toitu Poneke Community Sports Hub, Kilbirnie (South Room)
Attendees:	GWRC – Joshua Knowles Veolia - Alex Phelan, Julian Villada WWL - Blair Johnson, Joemar Cacnio, Craig Shuttleworth (Mins) HEB – Simon Cathcart BECA – Scott Cook, Richard Hickman Facilitator – Andrew Freeman Latitude Comms – Dan Ormond Community members/Councillors – Janet Molyneux, Dan Ormond, Martyn Howells, Shane Crowe, Yvonne Weeber, Glen Kingston, Teri O’Neill, Kim Norton
Apologies:	

Welcome & Introductions by Andrew/WWL	Action	Due
<p>Andrew welcomed everyone to the meeting with a Karakia and advised every one of the health and safety procedures in the event of an emergency.</p> <p>Round table introductions were performed by all the attendees.</p>		
Wellington Water WWTP Status – Presentation (Powerpoint)	Action	Due
<p>The presentation was conducted by Joemar who began by acknowledging the action points from the previous CLG in 2019.</p> <p>A process flow diagram explaining the various stages of treatment was presented. Glen queried why the short bypass “jumped over” the MBBR section of treatment. Joemar advised this was needed to contain the plastic media inside the MBBR otherwise they would wash out to sea disrupting the biological process and causing unnecessary plastic pollution.</p> <p>Joemar then gave information on the treatment plant performance over the last financial year (21/22) detailing compliance results to the consents and advised that the plants rating had been rated as “Poor” by GWRC.</p> <p>Joshua Knowles was invited to give some background as to the reasons for the plant being rated “Poor” and acknowledged the disappointment by some present. He advised since then there had been significant steps taken to improve things including more regular meetings between GWRC, WW and Veolia. This has resulted in a stronger, more dynamic relationship between the three parties and was encouraging.</p> <p>Joemar detailed the plant performance for the current financial year (July ‘22 to March ‘23) giving some discharge information regarding the consents, noting there had been 16 unconsented</p>		

<p>discharges and 5 odour complaints. Joemar noted the plant had moved back into compliance for wastewater discharge quality from 9/2/23.</p> <p>The final part of the presentation gave details on the improvements that were underway at the plant. This covered the process optimisation undertaken by WW/Veolia/Stantec, updated asset renewal program currently in progress and the spare parts workshops that have been implemented to ensure backup is in place for critical machinery.</p> <p>There were updates advising 3 of the 4 step screens were now replaced, clarifier 3 being back into service by end of April and the rising pipework at the Inlet Pumping Station being replaced by the mid-year.</p> <p>Andrew thanked Joemar and Josh for their contribution and invited audience members to share their opinions and ask any questions they might have.</p>		
<p>Questions / Opinions from the Community</p>	<p>Action</p>	<p>Due</p>
<p>Glen expressed his concerns over the recent fire that took place at the plant believing it was played down to be a less significant event than it was. Josh acknowledged communication to the public could have been better. Blair also acknowledged this but explained that the fire itself was small and brought under control very quickly. The site was legally under the control of the Fire and Emergency NZ and, as there was no risk to the public safety, the event appeared to be under control and deescalating.</p> <p>Martyn and Yvonne also voiced similar concerns around the fire and asked why the notifications for discharges are so late after the event as people are already in the water using it recreationally by the time the notice has gone out. Blair advised that improvements are currently underway and as a result the notifications process should improve. These improvements will hopefully be in play within a couple of months.</p> <p>Yvonne asked whether WW monitor social media for complaints and believes the communication from WW to the public isn't good enough currently adding that there is not enough community involvement encouraged. An example being to ask residents to limit wastewater usage at certain times to help relieve pressure on the plant perhaps. Blair assured Yvonne that these issues are currently being addressed and WW are committed to improving the communication between the community and WW and encouraging engagement by the community with CLG's.</p> <p>Glen questioned whether WW had the legal right to use the short outfall in high rain events. Joemar advised the IPS Pipework replacement will mitigate this issue but to completely eradicate the problem, a much larger upgrade to increase the capacity of the IPS would be needed and this would be come at a high capital cost. A project is underway to scope out improvements to the IPS.</p> <p>Shane queried how much resilience the plant had to hold the amount of flow coming into the plant in high rain events as he saw the main issue being the sewers being overloaded with rainwater. Joemar advised that lack of space at the plant limits mitigating measures like installing a 4th clarifier for example. Blair advised Shane that WW have a dedicated network team that works to control flows from various pumpstations in the network and that there is currently a campaign underway that is investigating inflow/infiltration into the network that will work towards trying to reduce the flows into the wastewater network in high rain events.</p> <p>ACTION – Provide Shane information on Inflow/Infiltration investigations</p> <p>Teri wanted to know what efforts had been made to consult Iwi and Mana Whenua of the CLG and any wider issues. Blair and Craig advised Teri that they are listed on the interested parties email list so will always be notified of the CLG and encouraged to attend. They also made Teri aware of a team within WW who manage relationships with local Iwi.</p> <p>Yvonne wanted to know whether the presentation would go on Facebook etc, Joemar advised the usual practice would be for the minutes to go on the Moa Point WWTP website and showed the website on the display for everyone to see.</p> <p>ACTION – Explore option of putting presentation on Facebook</p>	<p>WW</p> <p>WW</p>	<p>April</p> <p>April</p>

Sludge Management Facility Presentation	Action	Due
<p>Andrew invited Dan and Janet to present a video of what the proposed SMF will look like.</p> <p>Simon Cathcart also gave some information on environmental controls that will be in place whilst the plant will be under construction.</p> <p>Martyn noted he'd had the impression the whole facility would be enclosed and enquired about the odour controls that will be in place. Scott briefly explained the design and construction phase and how the plant will eliminate odours, advising those present that it was a consent requirement to obtain public input into the project.</p> <p>Yvonne asked about communication with the community over the project. Dan assured Yvonne that they will be working closely with them and will be looking to establish a quarterly CLG for the project and reaching out to the various group meetings to attend them also.</p> <p>Andrew thanked everyone for attending the CLG meeting and closed with a Karakia.</p>		
MEETING CLOSED 19:35pm		