

18 December 2023

**Main Road, Tawa watermain renewals
To finish late January**

Tēnā koe,

We wanted to provide you with an update on progress with the Main Road watermain renewals as Wellington Water with partners HEB work to complete this project on behalf of Wellington City Council.

Unfortunately, due to unforeseen issues with underground services and noise restrictions when working at night we will not be able to finish works on site by 22 December as we had hoped. Completion of the project has been moved out to January. Our crews will be continuing to work hard up to the pre-Christmas period and start work again around 8 January for up to three weeks to fully complete the project before school restarts late in January.

The good news is that the detour through Redwood Ave will be removed around 21 December and traffic will be able to use Main Road for both directions until 8 January when the detour will be set up again for up to three weeks.

Throughout the rest of this week crews will continue with reinstating the road surfaces and carrying out a general tidy up. During January, we will be doing reinstatement works at the roundabout and final finishing works such as painting the road markings. We will need to do some of the roundabout works at night when traffic volumes are less. The team will be working hard to keep any noise to a minimum and thank close-by residents for their understanding.

Again, a huge thank you to the local community including residents and businesses for your understanding and support as we deliver a resilient new watermain for Tawa. For more information on the project, updates, and a copy of the detour map visit:

www.wellingtonwater.co.nz/projects/tawa-main-road-watermain-project/

After hours, please call the Wellington City Council Call Centre on 04 499 4444.

If you have a complaint, please call 04 912 4470 or email customer@wellingtonwater.co.nz to access our free complaints process. If we cannot resolve your complaint, you can contact Utilities Disputes on 0800 22 33 40 or go to www.utilitiesdisputes.co.nz. Utilities Disputes is a free and independent service for resolving complaints about utilities providers. Thank you for your patience as we work to improve the city's infrastructure.

Ngā mihi,

Russell Obee, Community Liaison
E. russell.obee@HEB.co.nz
P. 027 3944913
On behalf of Capital Projects Delivery
Wellington Water



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A LEAK?**
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