

22 May 2025

**LGOIMA 25-107**

[REDACTED]  
[REDACTED]

Tēnā koe [REDACTED]

**Request for information: Wellington Water Limited corporate credit cards**

Thank you for your request received on 9 May 2025 querying the response provided in LGOIMA 25-087:

*Why are the card expenditure totals so much higher than the totals of the top ten card expenditures?*

*What items were purchased as part of the \$20K in 2022 to 2023 FY?*

Your request is responded to in accordance with the Local Government Official Information and Meetings Act 1987 (the Act).

*The 10 listed amounts in the LGOIMA 25-087 response represents the 10 largest individual credit card transactions across all cards, by year.*

*For example, \$112k was the total amount charged on credit cards in FY2022-23. The top 10 highest individual transactions for FY2022-23 totalled \$36k. The remaining \$76k was charged across all credit cards in FY2022-23.*

*The \$20,500 credit card transaction in FY2022-23 was to purchase 205 x \$100 Pak N Save vouchers for our frontline staff for Christmas.*

*As part of our Alliance partnership set up, fifty per cent of our frontline operational teams are Wellington Water employees and the remaining fifty per cent are Fulton Hogan employees. The \$20,500 credit card transaction relates to a wellbeing initiative where we have gifted our frontline staff a Pak N Save voucher for the past three Christmases. The initiative was approved by our Executive Leadership Team and was intended to match a similar Fulton Hogan initiative to recognise the mahi of frontline crews.*

*Frontline roles in the sector tend to be lower paid roles so providing vouchers around Christmas is seen by frontline staff as an important acknowledgement of their work. By providing lower cost employee benefits, we are more likely to be seen*

*as employer of choice and enables us to remain competitive in a tight labour market.*

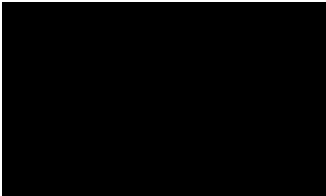
*Like any responsible organisation, we know that when our people are well—mentally, emotionally, and physically—they're more capable of doing their best work, especially through periods of uncertainty and transition. Our wellbeing initiatives are investments in the resilience, effectiveness and productivity of our people, and essential to maintaining organisational performance and continuity of service to ratepayers.*

*From FY2023-24, Christmas vouchers have gone through a purchase order process, hence this cost does not show up on the credit card expense list provided in the earlier response letter to your OIA.*

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to email us at [official.information@wellingtonwater.co.nz](mailto:official.information@wellingtonwater.co.nz)

Nāku noa, nā



**Chief Corporate Services Officer**