

Monday 18 September 2023 2023

OIA IRO-479

Name: [REDACTED]

Email: [REDACTED]@bluelinesecurity.co.nz

Kia ora [REDACTED]

Official information request for letter sent to landlord regarding property damage at 1/22 Randwick Crescent, Moera.

Thank you for your official information request dated Monday 21 August 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 and determined that we are able to grant your request in full.

The information you have requested is enclosed in our email to you.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Acting Group Manager, Customer Operations Group

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Our water, our future.

24 July 2023



Kia ora [redacted] and [redacted]

RE: Shared Driveway 20, 20A, 22 and 22A Randwick Crescent, Moera

Wellington Water was completing a permanent concrete reinstatement to a section of the shared ownership driveway to 20, 20A, 22 and 22A Randwick Crescent, Moera.

Unfortunately, some third-party damage occurred while the concrete was setting and some (if not all) of the work needs to be redone. I have included a photo (image one) for your records. The third-party damage was done by a resident. We believe they resided at 22A.

We will be redo a portion of the private driveway outside the property boundary (image two - highlighted in yellow). The portion on private property may need to be redone (image two - highlighted in orange).

We would like to work with the property owners to determine how best to proceed.

My contact details are:

Phone: [redacted]

Email: resolutionteam@wellingtonwater.co.nz

I look forward to hearing from you.

Kind Regards,

[redacted] - Customer Resolution Officer
Customer Experience Team



Tel 04 912 4400

Private Bag 39804, Wellington Mail Centre 5045
Level 4, 25 Victoria Street, Petone, Lower Hutt
www.wellingtonwater.co.nz

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Image One:
Damage to
the driveway
reinstatement



Image Two:
Reinstatement
area

