

Friday 5 August 2022

OIA IRO-244 and OIA IRO-250

██████████

Email: ██████████@gmail.com

Kia ora ████████,

Official information request for the reinstatement of fluoride in Brooklyn's drinking water.

I write regarding the email you sent to us on Monday 27 June 2022. You requested the following information:

- 1. Under the OIA - Do you have any test results from Brooklyn ever to show that these figures are as you say .1- .3ppm NB from Brooklyn not from your pumping stations but from Brooklyn and what is the natural ppm of fluoride in the water anyway in Brooklyn i.e. the fluoride in the water anyway before you add any?*
- 2. Under the OIA - So was there variability over the past 4 years in the amount of fluoride in the water in Brooklyn or was it always .85 ppm ie did it go up and down and if so for how many years was it inadequate ie below .85 ppm?*
- 3. Under the OIA - Are you fixing the Gear Island Treatment plants fluoridation unit and if so when will it be completed and what will it cost?*
- 4. Under the OIA - does the diagram above mention the fluoride in the water in Brooklyn we are asking about?*
- 5. Under the OIA - So when will you complete the work - not a target date - a real actual completion date - when will I get fluoride back in my water at .85ppm in Brooklyn?*

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6. *Under the OIA - You have failed for years to correctly dose fluoride in the Brooklyn water supply - you continue to fail presently - you will fail by your own words till September 2022 or later as this is a target date - why do your ratepayers consumers and customers have to pay for fluoride tablets and fluoride treatment on their teeth caused by your failure - when will you meet the cost of your own inaction, poor maintenance and inability to do your job? why must we pay for your failures?*
7. *Under the OIA - Q4 How much fluoride have you actually measured in the Brooklyn water supply? have you actually measured the fluoride in Brooklyn water - not at gear plant or waterloo or Wainuiomata or wherever but IN BROOKLYN yes or no? if so what was the reading in ppm and when did you do it?*
8. *Under the OIA - Q5 How much will it cost to fix the fluoridation part of these upgrades? just the broken fluoridation bits - a baffle and a mixing tank?? and if it's \$6 Million how can they be that expensive just to fix the broken bits of plant?*

Wellington Water has received a number of similar requests from you. In responding to them we have made it very clear that we are not able to provide Brooklyn specific information as our measurements are not undertaken suburb by suburb, but at our pumping stations. We are therefore not able to answer your Brooklyn focused questions and so they are declined under Section 17(e) – the (document containing the) information does not exist. We have considered your remaining questions and we believe that the information you seek has already been provided and to the best of our ability.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi nui



Manager, Customer Experience
Wellington Water Ltd

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From: [REDACTED]
To: [REDACTED]
Cc: [Official Information](#)
Subject: Response to Recent Questions - Logged as OIA IRO-244 and 250
Date: Monday, 15 August 2022 3:58:09 pm
Attachments: [image002.png](#)

Kia ora Mr [REDACTED],

We have considered your most recent request. I refer you to all correspondence with Wellington Water, and particularly our response to you on Friday 5 August 2022.

We advised you in that response that we had answered your questions to the best of our ability. Your subsequent questions are a revision of previously asked and answered questions.

Our position remains as communicated on Friday 5 August 2022 so your request is declined.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi nui

[REDACTED]

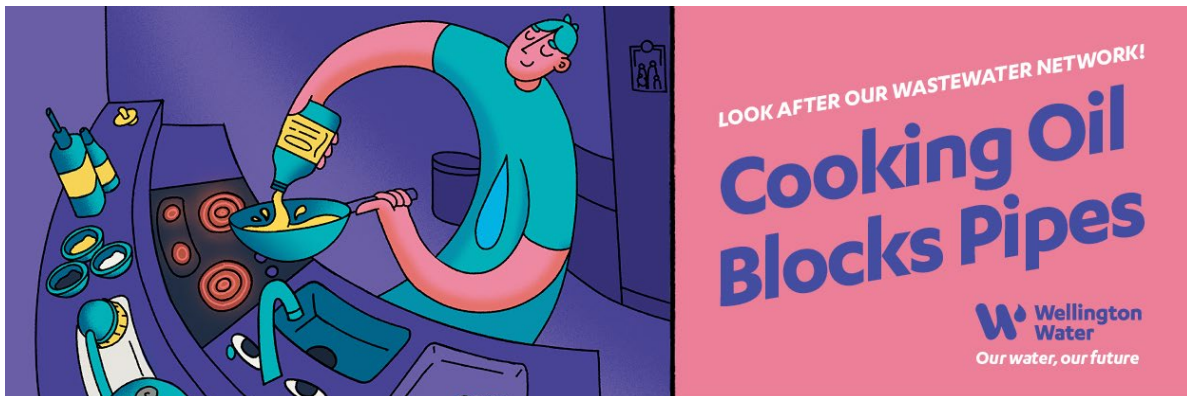
[REDACTED] (he/him)
Governance Coordinator - Chief Executive's Office



Mob [REDACTED]

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www.wellingtonwater.co.nz



Wellington Water is owned by the Hutt, Porirua, Upper Hutt and Wellington city councils, South Wairarapa District Council and Greater Wellington Regional Council. We manage their drinking water, wastewater and stormwater services.