

17 October 2024

OIA IRO-766

Tēnā koe [REDACTED]

Request for information – PS35 Rukutane Point pump station – defective pump

I refer to your request of 4 October 2024 for the following:

This year there has been some publicity around a defective pump which is one of three pumps comprising pumpstation PS35 situated at Rukutane Point, Porirua. Can you please let me know if the pump has been replaced or repaired, and whether a third pump has been reinstated at the pumpstation. If a third pump has been reinstated please let me know the date upon which it was reinstated and the date upon which it became fully functional.

Your request is responded to in accordance with the Local Government Official Information and Meetings Act (LGOIMA – the Act) 1987.

Following the response you received on 2 August 2024, (OIA-715) which stated on 6 June 2024 that the pump was being replaced, the pump was installed on 6 July 2024 and electrically connected and commissioned on 11 July 2024. This information has also been shared at recent Porirua City Council Joint Venture meetings.

Please note that it is our policy to publicly release our responses to official information requests where possible. Our response to your request will be published shortly at

<https://www.wellingtonwater.co.nz/about-us/official-requests/official-information-act-responses/> with your personal information removed.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this decision with us, please feel free to email us at official.information@wellingtonwater.co.nz

Nāku noa, nā

Head of Customer Experience
Customer Operations Group