

Wednesday 18 October 2023

**OIA IRO-495**

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

**Official information request re the stormwater/wastewater fault at 31 View Road, Titahi Bay.**

Thank you for your official information request dated Thursday 21 September 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in part.

Attached in our email to you is service request data, a drain inspection report and a CCTV Log sheet. Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some of the information in the service request data has been redacted as it is personal about private individuals.

Our crew undertook CCTV and dye inspections of the main and found a blockage. We had no luck engaging the owner to rectify this matter, which has prevented us from being able to resume with the inspecting the rest of the main. The inspection remains incomplete.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

**Group Manager, Customer Operations Group**

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[www.wellingtonwater.co.nz](http://www.wellingtonwater.co.nz)

**Our water, our future.**





## Drainage Investigation Report

MAXIMO ID	103086
PROPERTY ID	-
ADDRESS	31 View Road, Titahi Bay, Porirua City 5022
SURVEY TYPE	private
SURVEY INSPECTION START DATE	06/05/2021
SURVEY INSPECTION END DATE	06/05/2021
PROPERTY STATUS	FaultUrgent
DYE TEST	no
CCTV TEST	yes
CCTV DATE	27/06/2021
CCTV RESULT	Fail
CCTV COMMENT	Inspection abandoned. Replace first 8 meters, Also lateral appears to be blocked further action required

## Site Images

FAULT 12: OTHER SEWER FITTING ADMITS WATER THROUGH BREAKS; LOST LIDS OR LEAKY SEALS

## CCTV PIPE INSPECTION LOG SHEET

**Property Address** 31 View Road, Titahi Bay, Porirua

**Inspection Date** 28/06/2021

**Material** Earthenware

**Setup** Upstream

**Diameter** 100 mm

**U/S Node Type** Vent

**Shape** Circular

**D/S Node Type** Public Main

**Use** Sewer

Relative Distance	Feature/Code	Character	Severity	Continuation	From	To	Remarks
0.0	Inspection Starts						
1.3	Construction Feature						Junction
1.3	Joint Fault	Seal	L		6	9	
1.3	Root Intrusion	Fine Roots	M		6	9	
1.3	Line Deviates						Right, Level
2.9	Joint Fault	Seal	L		4	8	
3.1	Root Intrusion	Mass of Fine Roots	L		4	8	
4.0	Root Intrusion	Mass of Fine Roots	L		12	12	
6.1	Debris Greasy				5	7	
6.1	Loss of Vision	Grease on Lens					
7.6	Joint Fault	Seal	L		12		
7.6	Root Intrusion	Fine Roots	S		12		
8.1	Construction Feature						Bend
8.1	Line Deviates						Right
8.1	Loss of Vision	Underwater					
8.1	Inspection Abandoned						Suspect a blockage further downstream, as water quickly filled up pipe. Unable to go further

DRAIN DOCTOR LTD.

28/06/2021

31 VIEW ROAD

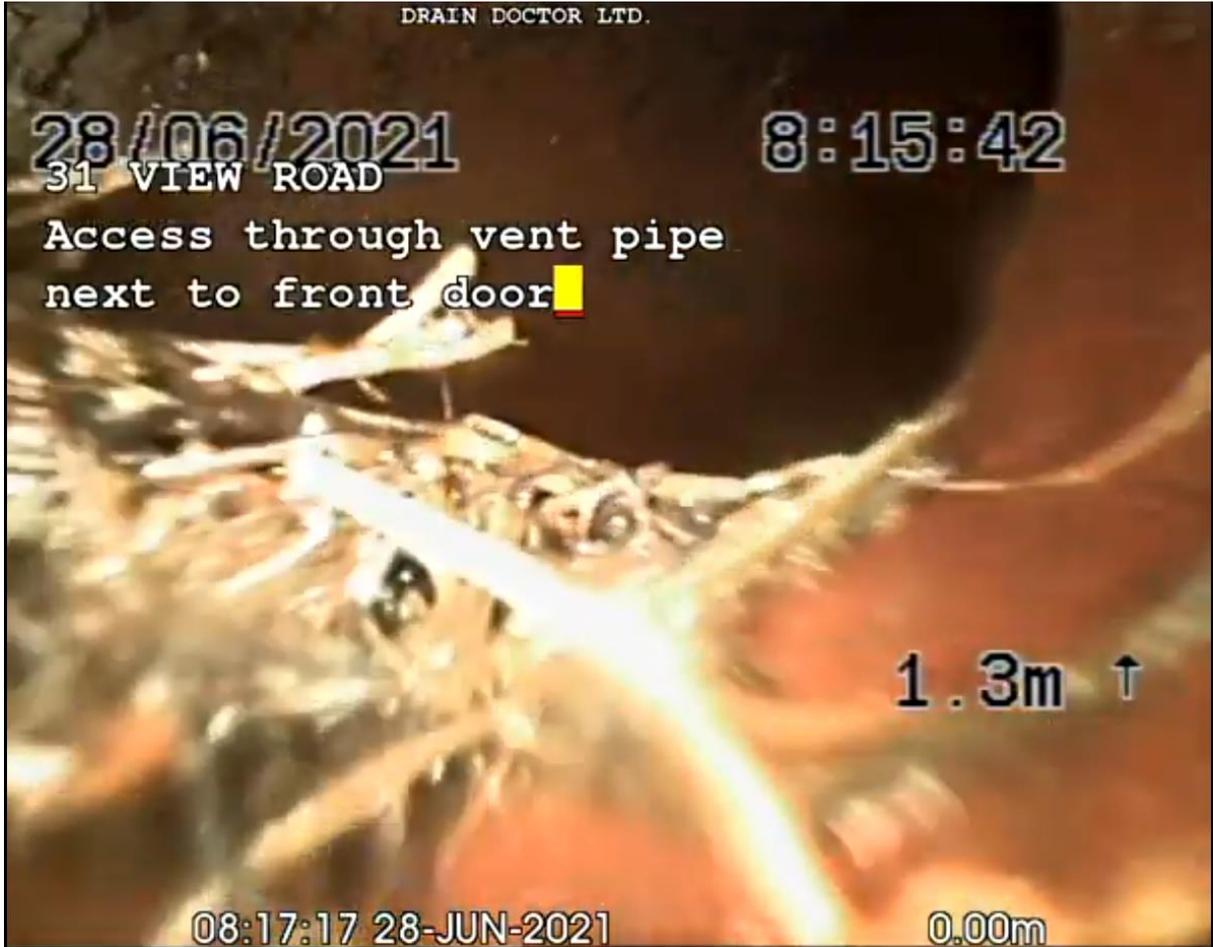
8:15:42

Access through vent pipe  
next to front door

1.3m ↑

08:17:17 28-JUN-2021

0.00m



DRAIN DOCTOR LTD.

28/06/2021

8:16:00



3.1m ↑

08:17:35 28-JUN-2021

0.00m

DRAIN DOCTOR LTD.

28/06/2021

8:16:19

4.0m ↓

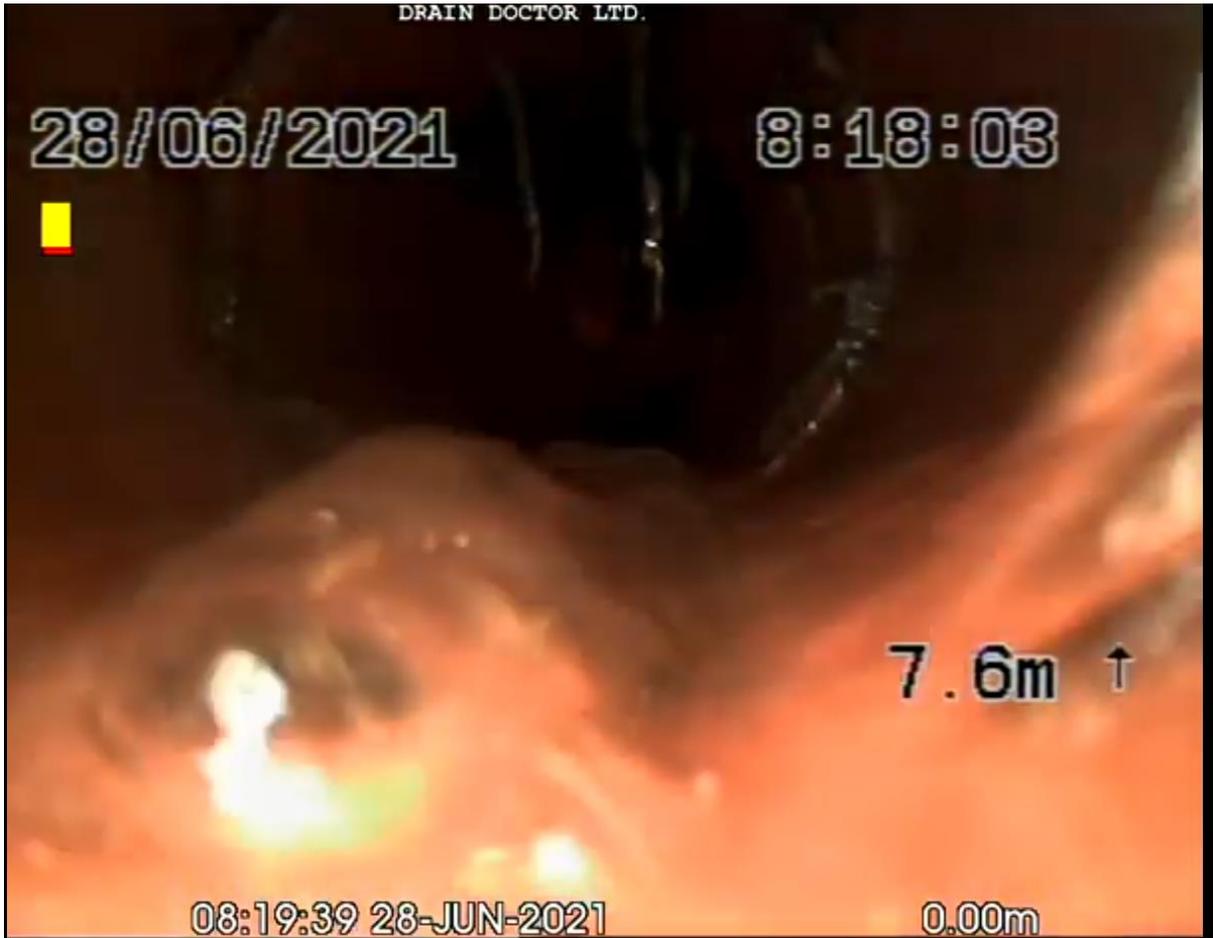
08:17:54 28-JUN-2021

0.00m



28/06/2021

8:18:03



7.6m ↑

08:19:39 28-JUN-2021

0.00m