

Monday 27 February 2023

OIA IRO-356

Name: [REDACTED]

Email: [REDACTED]@hotmail.com

Kia ora [REDACTED]

Official information request on Sewage overflow at 137 Taylor Terrace, Tawa.

Thank you for your official information request dated Friday 27 January 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in full.

Our answers to your questions are in the Appendix of this letter and we have enclosed the job sheet for this work in our email to you.

Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some of the information in the Job Sheet is redacted as it is personal information.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

[REDACTED]

Team Lead, Communications and Engagement

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Appendix

Question 1: Where was the blockage along the pipe?

Answer...

The blockage occurred between asset number WCC_WWCP310743 & WCC_WW018031 – located within 139 Taylor Terrace.

Question 2: Which trees caused it?

Answer...

Likely tree roots on the southern boundary of 139 Taylor Terrace.

Question 3: How was the blockage removed (robotic cutter?)

Answer...

Drainage rods followed by heavy flush.

Question 4: What is the ongoing risk and potential for reoccurrence of blockage. Risk of soil entering drain and blocking?

Answer...

Information not held as no risk analysis has been undertaken.

Question 5: What is the pipe repair strategy (if required)

Answer...

Ongoing monitoring of blockage frequencies through customer relationship management and reoccurring jobs of blockages, we monitor trends.

Question 6: Recommendations for which trees to fell

Answer...

Wellington Water does not provide these recommendations.

Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
137 Taylor Terrace, Tawa, Wellington, 5028	WCCSR-555891	WCC_WWCP310743	Blockage 137 Taylor Terrace, Tawa	Caller advised of a blocked sewer main at 137 Taylor Terrace. Please attend asap.	Wastewater	1	PRECLAIM	1/18/2023 1:09:21 PM	1/18/2023 3:18:26 PM	1/18/2023 1:09:32 PM	Note from Council	Address: 137 TAYLOR TERRACE, Tawa Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.184271998904876,174.82995774901968
										1/18/2023 1:18:49 PM	Assinged	Assigned to █████ - Used drainage rods to clear the blockage and the flusher unit to wash down and disinfect affected area tree roots was the cause of the blockage
										1/21/2023 3:38:08 PM	Note from Council	Closed by WCC