

Friday 27 January 2023

OIA IRO-347

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request for Job Sheet for Sewer Leak - 183/185 Cockayne Road.

Thank you for your official information request dated Monday 9 January 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 and determined that we are able to grant your request in full.

The information you request is enclosed in our email response to you.

Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some information within the provided Job Sheet has been redacted as it is personal information about private individuals.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

[REDACTED]

Team Lead, Communications and Engagement

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www.wellingtonwater.co.nz

Our water, our future

Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/ Closed Date	Entry Date	Work Log Summary	Work Log Detail
183 Cockayne Road, Ngaio, Wellington, 6035	WCCSR-532053	No Asset Selected	Fault 183 Cockayne Road, Ngaio	Hi. There seems to be some wastewater coming through the back of our garage and leaking to the kerb. We aren't in Wellington right now and our toby is turned off so it's likely not coming from our house. I know there is a public drain that runs down our boundary, with no. 185, under our garage. Our neighbours noticed it about 2 days ago.	Wastewater	3	CLOSE.DUP	12/28/2022 8:46:22 AM	12/29/2022 9:35:42 AM	12/28/2022 8:46:33 AM	Note from Council	Address: 183 COCKAYNE ROAD, Ngaio Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.252988198658606,174.78106123763604
										12/29/2022 9:35:39 AM	Duplicate of WCCSR-532173	Duplicate of WCCSR-532173<!-- RICH TEXT -->
										12/29/2022 9:41:35 AM	Note from Council	Re-assigned by WCC
	WCCSR-532173	WCC_WWP001839	Fault 183 Cockayne Road, Ngaio, Wellington 6035	- water leaking from the garage down to the driveway - water looks dirty and it was stinky Contact Details: Name: [REDACTED] + [REDACTED] - to get access to the garage and got authority from the owner of the property Please attend.	Wastewater	1	PRECLAIM	12/28/2022 11:19:21 AM	12/28/2022 1:16:32 PM	12/28/2022 11:19:29 AM	Note from Council	Address: 183 Cockayne Road, Ngaio, Wellington 6035 Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.252992851219105,174.78117232387356
												Ticket response email sent to requester due to WWL managing complaints after initial report to council. Kia ora [REDACTED] Thank you for reporting this water and drainage issue to us. The repair of water and drainage issues are managed by Wellington Water. We have passed this details of this fault through to them. If you need more information including when this fault will be repaired please call Wellington Water on 04 912 4470 (Monday to Friday 7am – 5pm) or email customer@wellingtonwater.co.nz Ng? mihi Customer Services Wellington City Council
										12/28/2022 11:33:23 AM	Assigned to [REDACTED]	Assigned to [REDACTED] <!-- RICH TEXT -->
										12/28/2022 11:33:34 AM	Called the customer	Called the customer<!-- RICH TEXT -->

										12/28/2022 11:47:45 AM	Note from Council	Called through and acknowledged by 
										12/31/2022 1:36:34 PM	Note from Council	Closed by WCC
										1/9/2023 11:52:50 AM	Homeowner called requesting job report	Homeowner called requesting job report as per insurance company's instructions. Provided customer@wellingtonwater.co.nz email address to request a written report.<!-- RICH TEXT -->