

Thursday 12 January 2023

OIA IRO-333

Name: [REDACTED]

Email: [REDACTED]@xtra.co.nz

Kia ora [REDACTED]

Official information request regarding the unrepaired water leak located at the Chartwell Drive and Cassis Place intersection.

I write regarding your official information request dated Thursday 24 November for the estimated daily water loss of the unrepaired leak located at the Chartwell Drive and Cassis Place intersection.

Pursuant to [Section 17\(e\)](#) of the Local Government Official Information and Meetings Act 1987 we are declining this request as information on estimated water loss at this specific site does not exist.

However, the zone where the leak was located currently sits in 'Band C' which is a medium priority and the leak itself has since been repaired. An image of the repair is enclosed in our email to you.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi

[REDACTED]

Team Lead, Communications and Engagement

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