

Tuesday 28 November 2023

OIA IRO-516

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request on Karamu Crescent water issues and repairs made since 1 January 2019.

Thank you for your request dated Thursday 26 October 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 and determined that we are able to grant your request in full.

Please see the number of potable (drinking water), stormwater and wastewater incidents reported and fixed in the Appendix of this letter.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Head of Customer Experience

For the latest news and updates, follow us on our social channels:

 /wellingtonwater

 @wgtwaternz & @wgtwateroutage

 @wellington_water

www.wellingtonwater.co.nz

Our water, our future.

Appendix

Row Labels	Count
Potable	56
Stormwater	10
Wastewater	2
Grand Total	68

Status	Count
Awaiting investigation/works to commence	6
Works commenced*	
Works complete	50
Duplicate job references	12
	68

**Please note that once matters awaiting information/works to commence become active works, they will move into this stage of the process. Currently, there are no active works but six are awaiting investigation/works to commence.*