

Xx May 2024

Tēnā koe [REDACTED]

Official information request regarding leakiest street (our ref: OIA IRO-640)

Thank you for your request of 17 March 2024 to the Media team asking for information about what streets located in Wellington City, Porirua, Lower Hutt and Wellington City Councils had the most leaks. It was determined that your request would be answered in accordance with the Local Government Official Information and Meetings Act (LGOIMA) 1987.

On 26 March 2024 it was clarified that the response to your request; streets by Council, would be extrapolated to suburb to negate the refusal of the request due to substantial collation and research. On 10 April 2024, your clarified request was extended due to consultations required. I apologise for any inconvenience this delay has had on your deadlines.

The response to your request is detailed in the table below:

Time frame	Council	Suburb
March 2023 - March 2024	WCC	Karori
	PCC	Cannons Creek
	HCC	Wainuiomata
	UHCC	Trentham
FY* 2020/2021	WCC	Miramar
	PCC	Whitby
	HCC	Wainuiomata
	UHCC	Trentham
FY* 2021/2022	WCC	Tawa
	PCC	Titahi Bay
	HCC	Wainuiomata
	UHCC	Trentham
FY* 2022/2023	WCC	Karori
	PCC	Whitby
	HCC	Wainuiomata
	UHCC	Trentham

**Note: FY refers to our financial year, beginning in July and ending in June the following year*

For the latest news and updates, follow us on our social channels:

 /wellingtonwater
  @wgtwaternz & @wgtwateroutage
  @wellington_water

You have the right to seek an investigation and review by the Ombudsman of the decision to release this information. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Please note that it is our policy to proactively release our responses to official information requests where possible. Our response to your request will be published shortly at <https://www.wellingtonwater.co.nz/about-us/official-requests/official-information-act-responses/> with your personal information removed.

If you wish to discuss this decision with us, please feel free to email us at official.information@wellingtonwater.co.nz

Nāku noa, nā



Head of Customer Experience
Customer Operations Group