

Friday 24 March 2023

OIA RIO-375

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED],

Official information request for information held on Job between 19 and 21 Cluny Road, Plimmerton.

Thank you for your official information request dated Friday 24 February 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in full.

The information you have requested is enclosed below.

Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some information within the provided information has been redacted as it is personal information about private individuals.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]
Team Lead, Communications and Engagement

For the latest news and updates, follow us on our social channels:

 /wellingtonwater  @wgtwaternz & @wgtwateroutage  @wellington_water

www.wellingtonwater.co.nz

Our water, our future.

Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion /Closed Date	Entry Date	Work Log Summary	Work Log Detail
21 Cluny Road, Plimmerton, Porirua, Wellington, 5026	PCCSR.14819	No Asset Selected	Leaking Pipes 21 Cluny Road Plimmerton, Porirua City 5026	Sewer leak; Unsure if this is sewer or water pipe leak appreciate an expert opinion. Water has been pooling approx three weeks. Surrounding ground soggy. Most wet between 21 and 19 Cluny Rd against fences to the park.	Wastewater	3	JOBCOMP	2/13/2023 9:44:44 AM	2/22/2023 1:49:06 PM	2/13/2023 10:18:27 AM	Called customer.	Acknowledged job. Advised would get crew out there. <!-- RICH TEXT -->
										2/13/2023 10:18:36 AM	Assigned to █████	Assigned to █████ RICH TEXT -->
										2/13/2023 12:59:08 PM	Downgraded to p3.	Downgraded to p3.<!-- RICH TEXT -->
										2/13/2023 12:59:22 PM	Downgraded to p3 as per █████	Downgraded to p3 as per █████ RICH TEXT -->
										2/13/2023 1:04:36 PM	Further works to be completed	
										2/23/2023 2:53:38 PM	Customer called for update	advised crew found leak to be 19's sw lateral which is the house owner's responsibility to maintain.<!-- RICH TEXT -->