

Monday 12 May 2023

OIA IRO-421

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request for a copy of the report for Service Request 83677.

Thank you for your official information request dated Monday 15 May 2023. You requested a copy of the above service request report for insurance purposes.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in full.

Please see attached the information you requested in our email to you. Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some of this information has been redacted as it is personal information about private individuals.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Team Lead, Communications and Engagement

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www.wellingtonwater.co.nz

Our water, our future.

Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
127 Featherston Street, Wellington Central, Wellington, 6011	WCCSR-483677	WCC_WWP033703	Blockage 127 Featherston Street, Wellington Central	<p><div> from Hockly Plumbers, Blocked wastewater main outside this building. Says that sewage has backed up in the building due to the blockage. Please assess.</div><div> </div><div>4/11 AS - The customer has advised they would like an update on this job when it is done </div><div> </div><div>Drain Dr PO 296414 </div><div>Call for blocked council sewer main. Met Wgton Water and Traffic boys onsite set up Traffic and ran jet flusher down from the full manhole to</div><div>clear the blockage and pulled back fatberg. Waited another 10mins to wait for the manhole to empty then the manhole filled back up again.</div><div>Ran flusher again down to the pump station but can't clear the blockage, spoke to and he said to keep flushing to make sure the line is</div><div>clean. He'll get someone to check the pump station. Cleaned up after job done.</div><div>J-23894a Jet Flush</div><div> </div><div>04/11/2022, Travel, Labour and Jet Flusher </div><div> </div><!-- RICH TEXT --></p>	Wastewater	1	JOBCO MP	11/4/2022 7:10:22 AM	11/4/2022 4:06:27 PM	11/4/2022 7:10:33 AM	Note from Council	Address: 127 FEATHERSTON STREET, Wellington Central Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.282729180218155,174.7775342862429
										11/4/2022 7:18:59 AM	Contacted the customer	Contacted the customer to acknowledge the job. The customer has advised they would like an update on this job when it is done<!-- RICH TEXT -->
										11/4/2022 7:43:51 AM	Assigned	Assigned to <!-- RICH TEXT -->
										11/4/2022 10:16:26 AM	Tried to call RCA	Tried to call RCA - no answer so text to advise we are currently setting up traffic to allow us to clear a blockage.<!-- RICH TEXT -->
										11/4/2022 4:05:38 PM	Ww blockage	Arrived on site we checked the wastewater main outside 127 Featherstone st and found it was blocked we then chased it down to Brandon st/ Featherstone st and it was full we then called in traffic and drain doctor to come and flush the line we flushed to the gattick cover lid and the blockage cleared up but then blocked again just before the pump station we continued to flush the line to the pump station and managed to clear the blockage but there was water coming into the manhole which was clear unsure what it was but the wastewater main is running fine main all clear
										11/7/2022 4:36:33 PM	Note from Council	Closed by WCC