

Tuesday 13 June 2023

OIA IRO-405

Name: [REDACTED]

Email: [REDACTED]@hotmail.com

Kia ora [REDACTED]

Official information request on payments made to homeowners on Trelissick Crescent Ngaio, and in the Ngaio area in the last 10 years.

Thank you for your official information request dated Wednesday 26 April 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in part.

Some of the information you have requested is enclosed in our email to you. Pursuant to [Section 7\(2\)\(a\)](#) of the Act, Payee, Supplier, Officer names as well as addresses have been redacted as it is personal information about private individuals. Invoice and reimbursement totals have been withheld due to commercial sensitivity, and in accordance with [Section 7\(2\)\(b\)\(ii\)](#) of the Act.

We are unable to provide you with information preceding 2017 and therefore, decline this part of your request in accordance with [Section 17\(e\)](#) of the Act of the information is not held.

You requested details of payments by Wellington City Council and Wellington Water Limited, and we understand you have been advised that Wellington City Council holds no records of such payments. The material we are providing you relates to payments made by Wellington Water Limited.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]
Team Lead, Communications and Engagement

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www.wellingtonwater.co.nz

Our water, our future.

Date raised	Status [Auto]	Ref	Street #	Street name	Suburb	Total Invoice Amount	Sent To Accounts/ Declined/Closed	Fault (due to a...)
N/A	Paid		█	Gloucester Street	Ngaio	█	17/08/17	Unable to find out from the info I have available.
N/A	Paid		█	Orari Street	Ngaio	█	28/07/19	Unable to find out from the info I have available.
N/A	Paid		█	Old Porirua Road	Ngaio	█	08/11/19	Unable to find out from the info I have available.
N/A	Paid		█	Bombay Street	Ngaio	█	29/01/20	Unable to find out from the info I have available.
17/02/21	Paid	WCCSR-92214	█	Vasanta Avenue	Ngaio	█	29/03/21	
04/05/21	Paid	WCCSR-151546	█	Patna Street	Ngaio	█	16/02/22	the water pressure being turned back on
12/05/21	Paid	WCCSR-157845	█	Crofton Road	Ngaio	█	22/06/21	
25/07/21	Paid	WCCSR-206548	█	Crofton Road	Ngaio	█	13/08/21	
09/09/21	Paid	WCCSR-214908	█	Fox St	Ngaio	█	23/03/22	Tree roots in the wastewater lateral outside the property
23/09/21	Paid	WCCSR-46184	█	Karamu Street	Ngaio	█	15/02/22	Blocked council main
02/02/22	Closed	WCCSR-314831	█	Awarua Street	Ngaio	█		No response from customer
28/07/22	Paid	WCCSR-366374	█	Kau Kau Way	Ngaio	█	29/08/22	Blocked council main
31/08/22	Paid	WCCSR-437620	█	Orleans Street	Ngaio	█	12/09/22	Blocked council wastewater drain
27/10/22	Declined	WCCSR-364776-1	█	Chelmsford Street	Ngaio	█	21/02/23	Declined as the costs were due to property damage resulting from stormwater issues, as well as private property upgrades
09/01/23	Paid	WCCSR-484334	█	Ellora Street	Ngaio	█	10/01/23	Council main blocked with tree roots

Claim Number	Date Sent to Accounts	Payment Date	Payee	Street No	Street name	Suburb	Invoice Amount (\$)	Supplier Name	Invoice Number	Invoice Date	Amount to Reimburse (\$)	Reference for Bank Statement	Job Type	Officer	Notes
WW01138	08/08/17	16/08/17	[REDACTED]	[REDACTED]	Bankot Crescent	Ngaio	[REDACTED]	[REDACTED]			[REDACTED]		Wastewater blockage	[REDACTED]	CCTV reimbursement for investigation, found to be roots in the council main.
WW01151	17/08/17	23/08/17	[REDACTED]	[REDACTED]	Gloucester Street	Ngaio	[REDACTED]	[REDACTED]	12363	20/06/17	[REDACTED]	Reimbursement for plumber	Wastewater roots	[REDACTED]	Partial reimbursement for plumbing works completed on both private lateral and council main.
WW01167	19/09/17	21/09/17	[REDACTED]	[REDACTED]	Bankot Crescent	Ngaio	[REDACTED]	[REDACTED]	64608	17/08/17	[REDACTED]	plumber reimbursement	Wastewater blockage	[REDACTED]	Plumber call out for blockage on council main.
WW01170	28/09/17	06/10/17	[REDACTED]	[REDACTED]	Ellora Street	Ngaio	[REDACTED]	[REDACTED]	977	21/08/17	[REDACTED]	plumber reimbursement	Wastewater blockage	[REDACTED]	Plumber call out for blockage on council main.
WW01254	05/10/18	11/10/18	[REDACTED]	[REDACTED]	Orari Street	Ngaio	[REDACTED]	[REDACTED]	1366	30/08/18	[REDACTED]	plumber reimbursement	Wastewater blockage	[REDACTED]	Reimbursements for plumber call outs - council wastewater main blocked with roots
WW01276	30/11/18	13/12/18	[REDACTED]	[REDACTED]	NGAIO GORGE ROAD	Ngaio	[REDACTED]	[REDACTED]	97984	04/10/18	[REDACTED]	plumber reimbursement	Wastewater blockage	[REDACTED]	Reimbursement for plumber call out to blocked wastewater main
WW01281	09/01/19	17/01/19	[REDACTED]	[REDACTED]	Awarua Street	Ngaio	[REDACTED]	[REDACTED]	Inv2890	07/11/18	[REDACTED]	plumber reimbursement	Wastewater blockage	[REDACTED]	Reimbursement for plumber call out to blocked wastewater main
WW01308	09/04/19	11/04/19	[REDACTED]	[REDACTED]	Bombay Street	Ngaio	[REDACTED]	[REDACTED]	INV-07103	28/03/19	[REDACTED]	plumber reimbursement	Wastewater blockage	[REDACTED]	Reimbursement for plumber call out to blocked wastewater main
WW01354	28/07/19	05/09/19	[REDACTED]	[REDACTED]	Orari Street	Ngaio	[REDACTED]	[REDACTED]	24	02/07/19	[REDACTED]	plumber reimbursement	Water	[REDACTED]	Displacement of drain on one joint