

Wednesday 28 June 2023

OIA IRO-433

Name: [REDACTED]

Email: [REDACTED]@hotmail.com

Kia or [REDACTED]

Official information request regarding contractors onsite in Ngaio following a water incident.

Thank you for your official information request dated Thursday 18 May 2023.

The Local Government Official Information and Meetings Act 1987 (the Act) requires that we advise you of our decision on your request no later than 20 working days after the day we received it. Unfortunately, we cannot meet the timeframe and must therefore extend the time to make our decision to Friday 21 July 2023.

Our draft response to your request is currently sitting with key officers for review and approval, and they require more time to make their decision. Therefore, we are extending your request in accordance with [Section 14\(1\)\(b\)](#) of the Act.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Governance Coordinator

For the latest news and updates, follow us on our social channels:

 /wellingtonwater  @wgtwaternz & @wgtwateroutage  @wellington_water

www.wellingtonwater.co.nz

Our water, our future.

Friday 21 July 2023

OIA IRO-433

Name: [REDACTED]

Email: [REDACTED]@hotmail.com

Kia ora [REDACTED]

Official information request regarding contractors onsite in Ngaio following a water incident.

Thank you for your official information request dated Thursday 18 May 2023, which was transferred to us by Wellington City Council (WCC) on Tuesday 30 June 2023.

You asked whether WCC or Wellington Water sent in contractors to mend residents' property/owners' properties on Trelissick Crescent, Ngaio, or any other property in Ngaio after either a water leak/burst water pipe event or a weather-related event, after it had created damage to their property or property that is or has been jointly owned or leased by Wellington Council and the property owner or solely owned by the property owner.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we cannot grant your request in part.

We can confirm that there are no instances where we have sent workers to Trelissick Crescent following any of the above events listed.

Three hundred and fifty potential records have been found that would require manual reviewing to ascertain whether we have sent in workers into the wider Ngaio area following any of the event types listed above. This review would require substantial time and there is no evidence that any of those items would meet the criteria listed above. We therefore decline this part of your request in accordance with [Section 17\(f\)](#) of the Act.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]
Acting Group Manager, Customer Operations Group

For the latest news and updates, follow us on our social channels:

 /wellingtonwater

 @wgtwaternz & @wgtwateroutage

 @wellington_water

www.wellingtonwater.co.nz

Our water, our future.