

Friday 23 February 2024

OIA IRO-596

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request regarding response times for LGOIMA.

Thank you for your official information request dated Monday 5 February 2024. You requested the following information:

1. How many OIAs have not been answered in the last five years within the required timeframe?
2. What is the total number of OIAs in the last five years?

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the LGOIMA) and determined that we are able to grant your request in part.

Between January 2022 and February 2024, 109 LGOIMA responses were late out of 431 requests. Requests received included those transferred to other agencies and requests that were cancelled/withdrawn.

Please note that while we have a good level of confidence in the data between January 2022 and February 2024, prior to January 2022 would require significant administrative resource to fact check every response made and match that with the register and/or fill in any gaps, and calculate the response times. Therefore, we refuse this part of your request in accordance with [Section 17\(f\)](#) of the LGOIMA.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

[REDACTED]
Group Manager, Business Services

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