

Thursday 14 December 2023

OIA IRO-528

Name: [REDACTED]

Email: [REDACTED]@hotmail.co.nz

Kia ora [REDACTED]

Official information request for evidence of above average water usage in Wellington.

Thank you for your official information request dated Monday 13 November 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we cannot grant it.

We are declining your request for 'all data, emails, research and other documents' on the basis that the information about water use in the Wellington metropolitan area is publicly available. This is in accordance with [Section 17\(d\)](#) of the Act.

Wellington's water use is calculated by Wellington Water at around 200 litres per person per day, based on total consumption divided by the number of residents.

You can find the latest data on consumption [here](#).

A comparison to other metropolitan areas, as set out [here](#), shows Wellington's use is above similar metropolitan areas such as Auckland (145 litres per person per day) and Melbourne (160 litres per person per day).

There is more information about water use publicly available in our presentation to the Water Summit in September. You can see this [here](#)

Note you can estimate your own water use using the [water calculator](#) available on our website.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Director, Regulatory Services

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Our water, our future.