

Wednesday 8 November 2023

**OIA IRO-519**

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

**Official information request regarding seepage issues at 77 Ironside Road, Johnsonville.**

I write regarding your official information request dated Friday 3 November 2023.

We have transferred part of your request to Wellington City Council (the Council), namely the request for records from 10 December 2002 as this information is not held by us. In these circumstances, we are required by [Section 12](#) of the Local Government Official Information and Meetings Act 1987 to transfer your request.

You will hear further from the Council's official information team concerning that part of your request shortly.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

[REDACTED]

Governance Coordinator

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[www.wellingtonwater.co.nz](http://www.wellingtonwater.co.nz)

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Wednesday 8 November 2023

[REDACTED]  
**Official Information Coordinator**  
**Wellington City Council**  
Email: [Assurance@wcc.govt.nz](mailto:Assurance@wcc.govt.nz)

Kia ora [REDACTED]

**Transfer of request for official information.**

I write regarding an official information request received from [REDACTED] on Friday 3 November 2023 for any records or information held on the details of seepage issues at 77 Ironside Road, Johnsonville.

As discussed between us on Friday 3 November and Monday 6 November, and for the reason set out in the attached letter to [REDACTED], this request is being transferred in part to your agency for response.

Please treat this letter as a formal transfer of this aspect of the request under [Section 12](#) of the Local Government Official Information and Meetings Act 1987. As you will be aware, a response must be provided to the requester as soon as reasonably practicable, and no later than 20 working days after the day this transfer is received by your agency, unless an extension of time is required and notified to the requester.

Ngā mihi,

[REDACTED]

[REDACTED]  
**Governance Coordinator**

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Friday 1 December 2023

**OIA IRO-519**

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

**Official information request regarding seepage issues at 77 Ironside Road, Johnsonville.**

Thank you for your official information request dated Friday 3 November 2023. On Wednesday 8 November 2023 we transferred part of your request to Wellington City Council, namely the request for records from 10 December 2002.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are unable to grant your request.

We could not find any records in our system from 19 August 2016 and therefore decline this part of your request in accordance with [Section 17\(e\)](#) of the Act.

For the purposes of transparency, we have included – in our email to you – records we hold from 25 October and 6 December 2018 for that address.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Ngā mihi,

[REDACTED]  
**Head of Customer Experience**

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council_name	water_type	request_id	request_type	comm_description	Day of created	status	Day of closed	address	Priority	allocation	responsible_user	details	Data_Source	_id_asset	asset_id	asset_description	
Grand Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	Total	2
WCC	Water	WCC2731015	0	W-Toby Locate	24 Oct 2018	Completed	25 Oct 2018	77 ironside rdjohnsonvillewgtn	P3	CityCare	City Care - Water	Caller requesting toby locate for 77 Ironside Road. Please attend.	Councils				1
		WCC2742086	0	W-P3 Minor Leaks	28 Nov 2018	Completed	06 Dec 2018	77 ironside rd johnsonvile	P3	CityCare	City Care - Water	Water leak between location and 75/72 Ironside Rd. Aprox 10L every couple minutes.	Councils				1