

Friday 18 August 2023

OIA IRO-464

Name: [REDACTED]

Email: [REDACTED]@gw.govt.nz

Kia ora [REDACTED]

Official information request regarding water meters.

Thank you for your official information request dated Sunday 23 July 2023. You requested the following:

1. How many commercial water meters are there in each of the 4 cities that WW provides services to?
2. How many residential water meters are there in each of the 4 cities that WW provides services to?

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to grant your request in part. Please see the data in turn.

City	Number of Metered Non-Residential connections	Properties with Water Meters - Residential
UHCC	799	120
HCC	2,281	110
WCC	3,740	828
PCC	936	70

Examples of non-residential meters include commercial, clubs, schools, hospitals, and government meters. We cannot separate out commercial meters from non-residential meter data therefore we decline this part of your request in accordance with [Section 17\(e\)](#) of the Act.

This information is held by councils and has not yet been provided to Wellington Water. We anticipate that we will be able to confirm the 2022/23 figures by the end of September and will provide you with the data when we receive it. We therefore decline this part of your request in accordance with [Section 17\(e\)](#) of the Act.

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You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,



Acting Group Manager, Customer Operations Group