

Tuesday 22 August 2023

OIA IRO-463

Name: [REDACTED]

Email: [REDACTED]@gmail.com

Kia ora [REDACTED]

Official information request for job SR-658610.

Thank you for your official information request dated Tuesday 25 July 2023.

We have considered your request in accordance with the Local Government Official Information and Meetings Act 1987 (the Act) and determined that we are able to provide part of the information you have requested, which is enclosed in our email to you.

Pursuant to [Section 7\(2\)\(a\)](#) of the Act, some of the information within the Job Sheet has been redacted as it is personal about private individuals.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Ngā mihi,

[REDACTED]

Acting Group Manager, Customer Operations Group

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Address	Council Reference ID	Asset ID	Work Order Summary	Job Details	Water	Priority	Status	Reported Date	Completion/Closed Date	Entry Date	Work Log Summary	Work Log Detail
5 Hampton Hill Road, Tawa, Wellington, 5028	WCCSR-658610	WCC_PWP085830	Reduced Service 5 Hampton Hill Road, Tawa,	<p><div>CAR R955501 </div><div>Low pressure or reduced flow - Caller advised they are experiencing low water pressure at 5 Hampton hill Road. Has been like this for a large part of the month. Have had a plumber out to investigate and they advised it seems to be an issue with the toby valve. Please attend and assess.</p> <p>██████████</div><div></div><div>2/5 KS Plans ordered 2201575</div><div>03.05 MF Attached plans waiting on Powerco and LINZ </div><div>04.05 MF Attached Powerco and LINZ </div><p>Caution: There is High Capacity and/or Fibre Network in the area provided on the plan(s).</p></p> <p><div>Caution: There is Core Network in the area provided on the plan(s).</div><!-- RICH TEXT --></p>	Potable	2	PRECLAIM	4/28/2023 12:50:21 PM	6/21/2023 9:21:39 AM	4/28/2023 12:50:36 PM	Note from Council	Address: 5 HAMPTON HILL ROAD, Tawa Open in Google Maps: https://www.google.com/maps/search/?api=1&query=-41.167433417929246,174.82460539961238
										4/28/2023 3:35:17 PM	left a VM for the customer - let her know we her job	left a VM for the customer - let her know we her job <!-- RICH TEXT -->
										4/28/2023 3:37:27 PM	Assigned to 1man rover and emailed ████████ to this roved	Assigned to 1man rover and emailed ████████ to this roved<!-- RICH TEXT -->
										5/2/2023 2:05:47 PM	Low pressure	Low pressure at the hose tap only 200kpa. Getting 550ish kpa at the manifold, unable to remove the back flow preventer in the manifold, this may be the issue. Will need to install a new manifold, and recheck pressure. Manifold box has already been dug up by plumber. Pass to 1 man crew to dig back a bit further on the service and squeeze off, and install new manifold. Plans required
										5/2/2023 2:11:19 PM	Plans required, pass to 1 man crew	
										5/2/2023 3:37:42 PM	2/5 KS Plans ordered 2201575	2/5 KS Plans ordered 2201575<!-- RICH TEXT -->
										5/3/2023 11:26:07 AM	Attached plans waiting on Powerco and LINZ	

										6/21/2023 9:16:13 AM	Private property issue	Changed manifold and tried pressure and found it to be good. After hooking up to existing house service, found pressure is still not right but will require plumber as it is a private issue. Told resident about this before leaving site so they know.
										6/24/2023 9:39:44 AM	Note from Council	Closed by WCC
										7/19/2023 11:28:28 AM	CAR R955501	
	WCCSR-658610R	WCC_PWP085830	Reinstatement: Reduced Service 5 Hampton Hill Road, Tawa,	<div>CAR R955501</div><div>Reinstatement Type Required: Topsoil (Grassed Area)</div><div>Area/Size: </div><div>Requirements: </div><!-- RICH TEXT -->	Potable	4	JOBCO MP	7/19/2023 11:32:08 AM	7/24/2023 10:16:52 AM			