

Created/Reported Date	Reference ID	Closed Date	Address	Water Type	Status	details	comm_description	Asset ID	Asset Description
February 16, 2022	WCCSR-329741	April 19, 2022	121 Thorndon Quay, Pipitea, Wellington, 6011	Stormwater	CLOSE	<p>The property [REDACTED] has complained during rain events the manholes at the intersection of Thorndon Quay and Davis Street surcharges. This causes the water to get pooled around the sumps and floods along the footpath from 121 Thorndon Quay to 127 Thorndon Quay including the TQ Café.</p> <p>Roading have met the customer at site and discussed his concerns. We have also inspected and monitored the sumps performance there were no issues identified. Further this site will be monitored during rain events.</p> <p>We would request Wellington Water to further investigate the condition of stormwater main, any capacity issues and advise the customer.</p> <p>Attached is the location plan.</p> <p>The contact details:            Name: [REDACTED]            Email: [REDACTED]@hotmail.com            Phone: [REDACTED]</p>	INFOPUBLIC.CSR	No Asset Selected	No Description Provided
March 16, 2022	WCCSR-346999	March 16, 2022	121 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	<p>Gushing - Caller advised while works were underway contractors tried to access the plumbing and there has been a wastewater burst from the main which has overflowed and is now in the street [REDACTED]@dgse.co.nz</p>	LEAKPIPE.CSR	WCC_WWP029841	WCC_WWP029841 Pipe Gravity 150mm EW
May 18, 2022	WCCSR-363706-1	July 4, 2022	204 Thorndon Quay, Wellington, 6011	Stormwater	CLOSE	<p>&lt;div&gt;Trickle - Water leak undermining the footpath and vehicle accessway. Can see pcv pipe through cracks in concrete. Hole in footpath has been patched by transport but the leak needs attention otherwise footpath and vehicle crossing may collapse.&lt;/div&gt;&lt;div&gt;&lt;/div&gt;&lt;div&gt;Citycare notes: &lt;/div&gt;&lt;ul style="margin-top:0cm" type="disc"&gt;&lt;li class="MsoListParagraph" style="margin-left:0cm;mso-list:l0 level1 lfo1"&gt;28/4: This needs further investigation to why the ground is sinking across the front of the building. Needs leak detection to check area , there is also a large sewer main in the 300 mm pressure pipe in the footpath . This looks like It could be a large void along the front of the building&lt;i&gt;&lt;o:p&gt;&lt;/o:p&gt;&lt;/i&gt;&lt;/li&gt;&lt;/ul&gt;&lt;!-- RICH TEXT --&gt;</p>	INSTWORKS.CSR	WCC_SWP007967	WCC_SWP007967 Pipe 150mm EW
August 4, 2022	WCCSR-430587	August 4, 2022	220 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	<p>Gushing - Caller has advised that there is waste water leaking on to the road please attend</p>	LEAKPIPE.CSR	WCC_WW029829	WCC_WW029829 Access Chamber Manhole
August 15, 2022	WCCSR-437303	November 18, 2022	222 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	<p>&lt;div&gt;21/10/2022 CAR R896518 - Approved 14/11/22 - 30/11/22&lt;/div&gt;&lt;div&gt;Gushing - Caller has advised that there is waste water going across the footpath. The blockage has been backing up into the building Please contact [REDACTED] on [REDACTED]</p>	LEAKPIPE.CSR	No Asset Selected	No Description Provided

						<p>for more information please attend</p> <p>Drain Dr PO286331</p> <p>Attend to a blocked sewer lateral. Met onsite ran Drainage machine down from the pvc access point to clear the blockage. Checked with camera all the way down to the council main and found broken pipe. Ran jet flusher down to clean the line and quickly checked with camera to make sure. Cleaned up and disinfected the area.</p> <p>J-22948a Blocked council sewer main</p> <p>15/08/2022, Travel, Labour and Drain Machine</p> <p>21/10/2022 - Plans ordered -</p> <p>color: rgba(0, 0, 0, 0.87); font-family: -apple-system, BlinkMacSystemFont, system-ui, "Segoe UI", "Roboto", "Fira Sans", "Droid Sans", "Helvetica Neue", Arial, sans-serif; font-size: 16px; font-weight: 700; white-space: nowrap;"&gt;2109684</p> <p>Drain Dr 294856</p> <p>Attend to a blocked sewer lateral. Met onsite, ran drainage machine via PVC access point to clear the blockage and remove sanitary products, put down 4" cutter and 3 cables to ensure line clear. Cleaned up and disinfected the area.</p> <p>J-23717a Flush &amp; unblock Sewer lateral</p> <p>19/10/2022</p> <p>!-- RICH TEXT --&gt;</p>			
October 17, 2022	WCCSR-473095	October 17, 2022	181 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	Gushing - Wastewater leak coming from Hobson St and leaking into their car park. Please contact for more information please access	LEAKPIPE.CSR	WCC_WW029828	WCC_WW029828 Access Chamber Manhole
October 18, 2022	SR-370212-1	September 28, 2023	157 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	<p>Location: 157 Thorndon Quay Description: We have been asking council to sort the water coming down the bank for some years. This is now affecting two buildings . Our building 157 Thorndon Quay and the neighboring building immediately to the south 153 Thorndon Quay. The issue source seems to be unknown, Is it run off /spring /leaking stormwater/leaking council water main.? Please investigate behind these buildings urgently,water is starting to enter on occasion under our building and is actually constantly entering next door . They have also made numerous requests.</p> <p><b>ESCALATION - DO NOT CLOSE. REFER TO RESOLUTION TEAM</b></p> <p>@xtra.co.nz</p> <p>!-- RICH TEXT --&gt;</p>	FAULT.CSR	WCC_WW029826	WCC_WW029826 Access Chamber Manhole
November 30, 2022	WCCSR-501626	January 11, 2023	87 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	There's a manhole cover that has sunk in by about 10cm - it's extremely dangerous for motorbikes and scooters travelling in the middle of the road. Please could you go and take a look to leave it out?	LIDMISS.CSR	No Asset Selected	No Description Provided
December 12, 2022	WCCSR-494201	December 14, 2022	137 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	Failed manhole cover needs to be lifted - please attend	LIDMISS.CSR	No Asset Selected	No Description Provided
January 3, 2023	WCCSR-546621	February 21, 2023	219 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	On the footpath the water toby cover has gone missing - causing a tripping hazard. Can we please fix this.	FAULT.CSR	WCC_WWCP016039	WCC_WWCP016039 Pipe 0mm TBD

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January 9, 2023	WCCSR-549682	March 28, 2023	107 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	Type: roads Small manhole cover keeps lifting partially out of the hole in the pavement causing a trip hazard. Address: 107 Thorndon Quay, Pipitea, Wellington, 6011, NZL Latitude: -41.27500833810085, Longitude: 174.78340217691007 Incident Address: 107 Thorndon Quay, Pipitea, Wellington, 6011, NZL  ██████████ Phone: ██████████	FAULT.CSR	WCC_WW018801	WCC_WW018801 Access Chamber Manhole
March 24, 2023	WCCSR-546311-1	March 27, 2023	221 Thorndon Quay, Wellington, 6011, Wellington	Wastewater	CLOSE	<div>Job raised as per ██████████.</div><div>Job description from WCCSR-546311</div><div>Lamphole lid in footpath missing. has been coned off but needs replacement lid.</div><!-- RICH TEXT -->	LIDMISS.CSR	WCC_WW029821	WCC_WW029821 Access Chamber Manhole
March 29, 2023	WO-305896	April 4, 2023	107 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	Replacing manhole cover<!-- RICH TEXT -->	INSTWORKS.CSR	No Asset Selected	No Description Provided
May 30, 2023	WO-326042	July 10, 2023	262 Thorndon Quay, Pipitea, Wellington, 6011	Stormwater	CLOSE	<div>water leak from side of pump station and clogged drainage</div><div> </div><div>██████████ water csays storm water drain blocked </div><!-- RICH TEXT -->	LEAKPIPE.CSR	No Asset Selected	No Description Provided
July 17, 2023	WCCSR-739814	July 17, 2023	56 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	Sewage Smell at Capital Gateway Rotten Sulphuric smell coming rom the grates in the ground.	ODOUR.CSR	WCC_WW035201	WCC_WW035201 Access Chamber Manhole
September 12, 2023	WCCSR-800976	September 13, 2023	246 Thorndon Quay, Pipitea, Wellington, 6011	Wastewater	CLOSE	Strong smell of leaking sewage, this area has had major sewage leaks before and it appears to be present again.	ODOUR.CSR	No Asset Selected	No Description Provided